

Magnolia Manor of Greenwood

May 13, 2020

To Our Valued Residents, Families and Representatives:

We want to inform you that Magnolia Manor Greenwood has its first confirmed case of COVID-19. While we are disappointed that COVID-19 is in our facility, we are following the recommendations of our federal, state and local health officials and working hard to prevent further spread of this virus.

Only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering the building, all residents are continually monitored, Housekeeping is performing regular deep cleanings of the facility, staff receives education and wears personal protective equipment (PPE) as recommended by the CDC, group activities have been suspended and staff is providing individual activities for residents, we are implementing isolation protocols as required, and we encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

In an effort to provide you with up-to-date information about COVID-19 in our facility, we will notify you of newly confirmed cases of COVID-19 as well as when three or more residents and/or staff present with new onset respiratory symptoms that occur within 72 hours. We will also update you with any new steps we are taking to prevent and reduce the risk of transmission of COVID-19.

To ensure that all parties are notified as quickly as possible and have access to the most recent notifications, **we will post all updates on our facility website at www.magnoliamanorgreenwood** under the COVID-19 information tab. We will provide specific updates to representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. We also encourage you to visit the CDC website (www.cdc.gov) to learn more about COVID-19 and how you can help prevent the spread of this virus.

We understand these uncertain times bring up many questions, and while we are making every effort to provide you with as much information as possible, we are happy to discuss and questions or concerns you have. Please feel free to contact us directly at 864-227-3480.

Sincerely,



Edith Goforth
Administrator

Magnolia Manor of Greenwood

May 21, 2020

To Our Valued Residents, Families and Representatives:

It is hard to believe that it has been over two months since COVID-19 changed our lives so drastically. We have all had to make big adjustments in an effort to keep everyone in our community safe, and we appreciate your support as we continue to take all necessary steps to prevent further spread of COVID-19 in our facility.

We continue to see additional cases of COVID-19 in our facility. As of today, we have 7 residents and 5 staff members that have tested positive for COVID-19.

While we are disappointed to have additional residents and staff with COVID-19, we are committed to seeing the number of positive cases in our facility go down. We will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will continue to post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly at 864-227-3480.

Sincerely,



Edith Goforth
Administrator

COVID-19 NOTIFICATION

May 24, 2020

Number of additional confirmed COVID-19 cases: 2

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 410-641-4400.

COVID-19 NOTIFICATION

May 26, 2020

Number of additional confirmed COVID-19 cases: 40

These results come from the facility-wide testing of residents and staff that was completed Friday, May 22nd

New onset of respiratory symptoms? Yes

Have three or more residents and/or staff experienced a new onset of respiratory symptoms in the last 72 hours?

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 864-227-9500.

COVID-19 NOTIFICATION

May 28, 2020

Number of additional confirmed COVID-19 cases: 9

These results come from the facility-wide testing of residents and staff that was completed Friday, May 22nd

New onset of respiratory symptoms? Yes

Have three or more residents and/or staff experienced a new onset of respiratory symptoms in the last 72 hours?

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 864-227-9500.



May 29, 2020

To Our Valued Residents, Families and Representatives:

We have been extremely busy these past few weeks administering tests in line with the federal and state mandates for mass testing of residents and staff. Our facility has administered close to 200 tests and we are still waiting for all of the results. We can confirm that, as of today, 35 residents and 28 staff members have tested positive for COVID-19.

While we are disappointed to see the increased number of cases in our facility, we knew that our numbers would likely go up as a result of mass testing. Rather than be discouraged by more known cases, we are encouraged that access to testing is improving our ability to respond to this virus and will enable us to protect our residents and staff in a more targeted way moving forward.

We are committed to seeing the number of positive cases in our facility go down and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly at 864-227-9500.

Sincerely,

Edith Goforth

Edith Goforth
Administrator